



GRACIE ABRAMS: THE LOOK AT MY LIFE UK, IE & EU TOUR 2027

PRE-SALE CODE TERMS AND CONDITIONS

1. We are Polydor Records, a division of Universal Music Operations Limited a company registered in England and Wales at 4 Pancras Square, London, N1 4AG (“UMO”) who operate the [Gracie Abrams UK Store](#).
2. To access the exclusive pre-sale window for tickets to the Gracie Abrams: The Look at My Life UK, IE & EU Tour (“Tour”), pre-order ‘Daughter from Hell’ in any music format from the Gracie Abrams UK online store or submit your email address via the online form: <https://digital.umusic.com/gracie-abrams-tlamlt-npn> by 12pm BST on Monday 1<sup>st</sup> June 2026. If you have already ordered from the store, you will receive a pre-sale code. UMO will not accept any pre-sale code submissions from the online form or store that are: automatically generated by computer, completed by third parties or in bulk, illegible, have been altered, reconstructed, forged or tampered with, photocopies and not originals, or incomplete. No purchase necessary. One pre-sale code per person.
3. The pre-sale code will give you access to buy Tour tickets in accordance with these terms. Your pre-sale code is only valid for the pre-sale window specified within these terms and is not applicable for any other dates that may be announced (if applicable). By redeeming or attempting to redeem your pre-sale code, you are deemed to have accepted these terms and conditions.
4. You will receive your unique pre-sale code via email by 8pm BST on Monday 1<sup>st</sup> June 2026 together with a link to the ticket provider’s website where you can redeem the pre-sale code to purchase tickets once the presale window opens. We do not accept responsibility if the email we send to the email address you have provided does not reach you for any reason beyond our reasonable control, including where the email is flagged as spam. Accessible tickets will be available to purchase from the ticket provider’s website and for any queries regarding accessibility please contact [Ticketmaster](#). For any issues regarding pre-sale codes please contact [Store Support](#).
5. Tour dates available for the pre-sale are limited to the dates and venues within the UK, Ireland and EU only, as set out below:

Thu	08/04/2027	Paris, FR	Accor Arena
Fri	09/04/2027	Paris, FR	Accor Arena
Mon	12/04/2027	Paris, FR	Accor Arena
Thu	15/04/2027	Antwerp, BE	AFAS Dome
Fri	16/04/2027	Antwerp, BE	AFAS Dome
Mon	19/04/2027	Dublin, IE	3Arena
Tue	20/04/2027	Dublin, IE	3Arena

Thu	22/04/2027	Manchester, UK	Co-op Live
Sat	24/04/2027	Manchester, UK	Co-op Live
Sun	25/04/2027	Manchester, UK	Co-op Live
Tue	27/04/2027	Glasgow, UK	OVO Hydro
Wed	28/04/2027	Glasgow, UK	OVO Hydro
Fri	30/04/2027	London, UK	The O2
Sat	01/05/2027	London, UK	The O2
Mon	03/05/2027	London, UK	The O2
Tue	04/05/2027	London, UK	The O2
Fri	07/05/2027	Amsterdam, NL	Ziggo Dome
Sat	08/05/2027	Amsterdam, NL	Ziggo Dome
Mon	10/05/2027	Amsterdam, NL	Ziggo Dome
Wed	12/05/2027	Berlin, DE	Uber Arena
Thu	13/05/2027	Berlin, DE	Uber Arena
Tue	18/05/2027	Stockholm, SE	Avicii Arena
Wed	19/05/2027	Stockholm, SE	Avicii Arena
Sun	23/05/2027	Milan, IT	Unipol Dome
Mon	24/05/2027	Milan, IT	Unipol Dome
Thu	27/05/2027	Barcelona, ES	Palau Sant Jordi
Fri	28/05/2027	Barcelona, ES	Palau Sant Jordi

6. The pre-sale window will begin at approximately 9am local time on Tuesday 2<sup>nd</sup> June 2026. The pre-sale code can only be used once. The pre-sale code is personal to you and cannot be used by or transferred to anyone else. Tickets will be available for purchase by the general public from 9am local time on Friday 5<sup>th</sup> June 2026. A maximum of 4 tickets may be purchased per code.
7. The pre-sale code gives you access to the pre-sale only and it is not a guarantee that you will be able to buy tickets to the Tour. Ticket availability is limited and subject to currently available inventory. Tickets will be sold on a first-come, first-served basis while supplies last.
8. The pre-sale code is subject to the terms and conditions applicable at the time of purchase of the tickets from the ticket provider. Tour dates may be subject to venue-specific rules, including age restrictions. Please check with Ticketmaster or applicable venues directly for more information. We are not the ticket provider so cannot be responsible for any issues with the purchase of or your use of the tickets. UMO is not liable for issues with any ticket purchase from third-party ticket providers. For any issues regarding the purchasing of tickets, please contact the relevant ticket provider.
9. Pre-sale codes have no cash value and cannot be exchanged. Pre-sale codes are non-transferable, case sensitive, and available for one-time use only. Any personal data you provide when registering to receive a pre-sale code will be used in accordance with the Universal Music Privacy Policy which you can read here <https://www.umusic.co.uk/privacy.html>. These terms and conditions are governed by English law, and the parties submit to the exclusive jurisdiction of the courts of England and Wales.

