



COCO JONES – 'WHY NOT MORE?' LONDON ROUNDHOUSE SHOW

PRE-SALE TERMS AND CONDITIONS

1. We are Polydor Records, a division of Universal Music Operations Limited a company registered in England and Wales at 4 Pancras Square, London, N1 4AG ("UMO") who operate the Polydor store (<https://store.polydor.co.uk/collections/coco-jones>).
2. To access the exclusive pre-sale window for tickets to the Coco Jones 'Why Not More?' London Show taking place on 19 September 2025 ("Show"), pre-order 'Why Not More?' in any format from the Polydor online store or submit your email address via the online form: <https://live.umusic.com/coco-jones-roundhouse-npn> by 12pm GMT on 25 March 2025. If you have already ordered from the store, you will receive a pre-sale access password. UMO will not accept any pre-sale password submissions from the online form or store that are: automatically generated by computer, completed by third parties or in bulk, illegible, have been altered, reconstructed, forged or tampered with, photocopies and not originals, or incomplete. No purchase necessary.
3. The pre-sale password will give you access to buy Show tickets in accordance with these terms. The pre-sale password is only valid for the pre-sale window specified within these terms and is not applicable for any other dates that may be announced (if applicable). By redeeming or attempting to redeem the pre-sale password, you are deemed to have accepted these terms and conditions.
4. You will receive the pre-sale password via email by 5pm GMT on 25 March 2025 together with a link to the ticket provider's website where you can redeem the pre-sale password to purchase tickets once the pre-sale window opens. We do not accept responsibility if the email we send to the email address you have provided does not reach you for any reason beyond our reasonable control, including where the email is flagged as spam. Accessible tickets will be available to purchase from the ticket provider's website and for any queries regarding accessibility please email access@roundhouse.org.uk. For any issues regarding the pre-sale password please contact store support: <https://umusicstoresupport.zendesk.com/hc/en-us/requests/new>.
5. Show dates available for the pre-sale are limited to the London date on 19 September 2025 at the Roundhouse venue.
6. The pre-sale window will begin at approximately 10am GMT on 26 March 2025.
7. The pre-sale password can only be used once. Tickets will be available for purchase by the general public from 10am GMT on 28 March 2025. A maximum of 4 tickets may be purchased.
8. The pre-sale password gives you access to the pre-sale only and it is not a guarantee that you will be able to buy tickets to the Show. Ticket availability is limited and subject to currently available inventory. Tickets will be sold on a first-come, first-served basis while supplies last.
9. The pre-sale password is subject to the terms and conditions applicable at the time of purchase of the tickets from the ticket provider. Show dates may be subject to venue-specific rules, including age restrictions. Please check with the venue directly for more information. We are not the ticket provider so cannot be responsible for any issues with the purchase of or your use of the tickets. UMO is not liable for issues with any ticket purchase from third-party ticket providers. For any issues regarding the purchasing of tickets, please contact the relevant ticket provider.

10. The pre-sale password has no cash value and cannot be exchanged. Any personal data you provide when registering to receive the pre-sale password will be used in accordance with the Universal Music Privacy Policy which you can read here <https://www.umusic.co.uk/privacy.html>. These terms and conditions are governed by English law, and the parties submit to the exclusive jurisdiction of the courts of England and Wales.